



SEPTEMBER 2011

EMERGENCY PREPAREDNESS

COUNTY OF LOS ANGELES

A Day of Service and Remembrance September 11, 2011



September 11, 2011 marks the 10th anniversary of the tragedy our country experienced as a result of the attack on the Twin Towers of the World Trade Center, the Pentagon, and the hijacked plane that crashed in Shanksville, Pennsylvania. Those who lost their lives that fateful day, over 2,900 in all, were a son, a daughter, perhaps a husband or a wife, a sister, a brother, or a parent. They will be remembered by all who knew or loved them.

Los Angeles County personnel contributed greatly to the recovery efforts when several hundred firefighters traveled to New York, at their own expense, to assist in the debris pile, to work in fire stations, prepare meals, and visit families of those who lost a loved one. One year later through the leadership of Fire Captains Gary Walsh and Ted Garcia, over \$150,000 was raised to host 30 families of the fallen heroes to enjoy an all-expense paid week in Southern California. That same year, the Board of Supervisors hosted an event on the Mall of the Kenneth Hahn Hall of Administration to mark the one year anniversary of the tragedy.

In recognition of the 10th year anniversary, the Board has proclaimed this year's observance as "National Day of Service and Remembrance." You and your families are encouraged to participate in a number of activities available to coincide with the nation's observance of 9/11. This may include ceremonies in your local community honoring those in uniform or you may choose to support a charitable

endeavor. Visit www.serve.gov to locate a non-profit agency near you.

In addition, the following events are taking place on Sunday, September 11, that you may also wish to attend:

Los Angeles County Day at the LA County Fair

A parade honoring first responders begins at noon. For more information, see Share It on back cover.

Pasadena Museum of History

(www.pasadenahistory.org) From 1 p.m. to 4 p.m., families are admitted free at the museum which will have a hands-on flag-making exercise, including an opportunity to create a clay flag pole for displaying the creation. Informative and historical displays will celebrate the role of first responders, including offering a photo opportunity on a vintage police car and hook and ladder truck.

Pepperdine University

(www.pepperdine.edu) Beginning at 11 a.m., local leaders and dignitaries, including the widow of a Pepperdine alumnus killed on United 93, will read the names of all 2,977 killed in the attacks. The university lawn will display flags in memory of each of the victims. A 1 p.m. screening of the film "United 93," will be held in the Elkins Auditorium and at 4 p.m., a memorial service is planned.

Beverly Hills 9/11 Memorial Garden

(<http://beverlyhills911memorial.com>) 445 North Rexford Drive on the North/West corner of Rexford and South Santa Monica Boulevard. The memorial, on the fire department grounds, will be dedicated at 4 p.m. with a ceremony in front of the Beverly Hills Fire Department.

We will never forget!

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CALENDAR OF EVENTS

Los Angeles County Museum of Art
5905 Wilshire Boulevard, Los Angeles 90036
(323) 857-6000
www.lacma.org

Through October 31 – Tim Burton
 November 20 through February 26 – Contested Visions in the Spanish Colonial World

Center Theatre Group
www.centertheatregroup.org

Mark Taper Forum
 Through October 16 – Poor Behavior
 November 2 through December 18 – Vigil

Kirk Douglas Theatre

Los Angeles Opera
(performances at the Dorothy Chandler Pavilion)
www.losangelesopera.com

September 17 through October 9 – Tchaikovsky's *Eugene Onegin*
 September 18 through October 8 – Mozart's *Così fan tutte*
 November 6 through 26 – Gounod's *Roméo et Juliette*
 February 11 through March 4 – Verdi's *Simon Boccanegra*
 February 25 through March 17 – Britten's *Albert Herring*
 May 12 through June 2 – Puccini's *La Bohème*

Kodak Theater
 Now open – Cirque du Soleil: IRIS

Natural History Museum
900 Exposition Boulevard, Los Angeles 90007
(213) 763-DINO
www.nhm.org

Now open – Dinosaur Hall
 Through September 5 – Butterfly Pavilion
 September 25 through November 6 – Spider Pavilion



The Great California ShakeOut
 Thursday, October 20, 2011
 10:20 a.m.
www.shakeout.org

Visit <http://dhr.lacounty.info>
 for information on employment
 opportunities with the
 County of Los Angeles



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Submissions to the DIGEST may be
 edited or otherwise altered for clarity.

Check out the DIGEST at
<http://dhrdcap.co.la.ca.us/jic/digest/>

Specific Needs Awareness Planning

L.A. County Residents are Encouraged to Register Themselves and/or Loved Ones with SNAP Disaster Voluntary Registry

News coverage of the Tohoku Earthquake, Tsunami, and Nuclear Power Plant incidents in Japan that took place in March 2011 touched the hearts of L.A. County residents. The vivid images of the destruction the earthquake left in addition to the speed and height of the tsunami waves that engulfed towns and communities brought with it the urgency for individuals, families, businesses, schools, employees and volunteers to prepare for these type disasters, as we never know when it will impact our communities and departments. Most importantly, it reminded County residents of the need to take care of loved ones, and especially look out for those family members who are disabled and have access and functional needs.



In November 2010, the County of Los Angeles Chief Executive Office, Office of Emergency Management launched the Specific Needs Awareness Planning (SNAP) Disaster Voluntary Registry. The purpose of this registry is to facilitate the planning and implementation of disaster response by first-responder agencies to specific needs persons living in the County of Los Angeles. In less than eight months since its debut, over 2,000 individuals and 200 groups have registered. SNAP has been promoted in the community by utilizing a network of County departments, cities, senior programs, independent living centers, paratransit agencies and non-profit organizations. Individuals and groups who successfully register will also have access to emergency preparedness information so that they too can create a disaster plan for themselves and their loved ones.

For more information, call (323) 980-2260 and to register online for SNAP, access <http://snap.lacounty.gov>.

American Red Cross Blood Drive at DPSS Academy

Since 1881, the American Red Cross (ARC) has been providing relief to millions of people all over the world, helping during times of war and disaster. The ARC established a national blood program in 1948 starting ARC Blood Drives. The ARC blood donations provide approximately half of America's needed blood supply each year.

The ARC needs help with replenishing their blood banks. In May and June 2011, donation levels were the lowest seen during those same months in 12 years. The organization launched a national plea for donations of all types in an effort to increase their blood supply.

To support the ARC's effort, the DPSS Academy hosted its second Blood Drive. The DPSS Academy would like to encourage all departmental staff and the entire County family to assist the ARC in replenishing their blood banks. Healthy individuals between the ages of 17 and 65 can safely donate blood every two months.

Help the ARC in their continuous endeavor. Do something amazing – Give Blood. To locate a Blood Drive Center near you, visit <http://www.redcrossblood.org/>. For information about the national preparedness visit: <http://www.fema.gov>.



NAMIWalks “Changing Minds One Step at a Time”

2011 marks the 8th year the National Alliance on Mental Illness (NAMI), the largest grass roots mental health advocacy organization, will join with community partners, businesses and the greater Los Angeles County community to walk in the largest anti-stigma event. You too can join NAMI on October 1, 2011 on the Third Street Promenade in Santa Monica.

NAMI is dedicated to improving the lives of those affected by mental illness. This is accomplished by providing support, education and advocacy programs that are free of charge to anyone. It is estimated that 1 in 4 families are affected by severe mental illness each year. NAMI programs help families and their loved ones to survive the trauma and crisis of living with mental illness.

NAMIWalks Changing Minds One Step at a Time is the largest single mental health advocacy event. With over 5,000 participants from all across the County, this event raises public awareness about improving the mental health system, the need to eradicate the stigma associated with mental illness and to raise support for NAMI Signature Programs.

“NAMIWalks offer a great opportunity to have fun, get some exercise, and most importantly, raise money for a good cause,” said Supervisor Zev Yaroslavsky. “The donations they inspire allow NAMI to promote education, conduct research and advocate on behalf of mental health programs and the individuals and families they serve. I hope to see everyone there.”



The L.A. County Department of Mental Health (LACDMH) is co-sponsoring the event. LACDMH Director, Marvin J. Southard, D.S.W., noted, “Walking with friends in community agencies and law enforcement, as well as our client and family partners is a great way to show that we are all united to support hope, wellness and recovery.”

Please join this important event. To learn more and to sign up for free, visit www.nami.org/namiwalks/ca/los.

State-of-the-Art Mental Health Urgent Care Opens

MHSA-funded Olive View UCC will deliver psychiatric emergency care needs everyday.



With funding from the Mental Health Services Act (MHSA), the L.A. County Department of Mental Health’s newly built Olive View Community Mental Health Urgent Care Center (Olive View UCC) opened its doors to the community.

Under construction since March 2010, Olive View UCC is part of L.A. County’s Psychiatric Emergency Room decompression plan to identify critical needs of every consumer and to address those needs as quickly as possible, preventing hospitalization and helping to relieve the County’s general emergency rooms.

Open seven days a week, Olive View UCC will provide consumers with a place to get a brief clinical assessment, immediate case management, medication refills, acute mental health care, crisis intervention services, and assistance with ongoing services for consumers, etc.

Olive View Community Mental Health Urgent Care Center is located at 14659 Olive View Drive, Sylmar, CA 91342.



COUNTYWIDE FITNESS CHALLENGE 2011



JOIN US FOR THESE FUN FAMILY EVENTS

TAKE A HIKE!

A day of family fun featuring fitness hikes

Saturday, September 10

7:30 a.m. to noon

Kenneth Hahn State Recreation Area

4100 South La Cienega Blvd., Los Angeles 90056

PLAY FOR LIFE!

A day of family fun at the beach featuring bicycle fun rides, power walks and cooking demonstrations

Saturday, October 1

7:30 a.m. to noon

Dockweiler Youth Center

12505 Vista del Mar, El Segundo 90245

BE ONE WITH NATURE!

Bird walks and nature hikes

Saturday, October 8

7:30 a.m. to noon

Placerita Canyon Natural Area

19152 Placerita Canyon Road, Newhall 91321

For more details, please visit, <http://dhr.lacounty.info>.



Prepping for an Emergency— Don't Forget About Your Pets!

The Department of Animal Care and Control (DACC) would like to remind pet owners to include their pets in all emergency preparedness plans. Doing this is crucial to ensuring survival during a disaster, crisis, or emergency. Remember, it is always best to plan ahead, before disaster strikes.



One of the most important components of emergency preparedness is having a plan for you and your family. The same goes for your pets. Be sure to have a plan in place for them as well. Make arrangements now with family or friends who would be willing to welcome your pets in the event of an emergency. Make plans with your neighbors to care for or evacuate your pets if you are unable to do so.

Have an emergency kit for your pets. Make sure to include food and water (enough for at least three days for each pet) and any necessary medication. Dogs should wear a collar with license and identification information. Be sure to have extra collars and leashes with ID tags for both cats and dogs. Each pet should have their own crate or carrier. Crates should have good air circulation and should be large enough for your pet to stand, turn, and lie down. Have a copy of all of your pet's important information (registration, microchip, vaccination, and other important medical records). Also include familiar items, such as favorite toys and treats, which can help reduce stress for your pets during a disaster.

If you have livestock, be sure to make arrangements to evacuate or prepare an area where horses can remain safe during an emergency event. With livestock, it is vital for horses to be evacuated early from threatened areas so horse trailers do not interfere with emergency response vehicles. DACC encourages you to train your horse to load into a trailer and have a working trailer available. If your horse will not load easily or safely, work in advance to make your horses' area as safe as possible to shelter in place. Check with your local Fire Department for clearance regulations.

For more information, visit <http://animalcare.lacounty.gov> or contact your local animal shelter.



Los Angeles County has implemented an emergency mass notification system that will be used to contact County residents and businesses via recorded phone messages, text messages or e-mail messages in case of emergency. The system, called Alert LA County, will be used by the County's Emergency Operations Center to notify residents and businesses of emergencies or critical situations and provide information regarding necessary actions, such as evacuations. The system utilizes the telephone companies' 911 database and is able to contact land-line telephone numbers, whether listed or unlisted. If the call is picked up by an answering machine, the system will leave a recorded message. If the number called is busy or does not answer, the system will redial the number in an attempt to deliver the message. The system is also TTY/TDD compatible.

Because the Alert LA County system uses the 911 database, only land-line numbers are automatically included in the system. If you have a cellular or Voice over Internet Protocol number and would like to be notified on that device, or if you would like an e-mail notification, you must register those telephone numbers and/or e-mail address by completing the registration form at alert.lacounty.gov.

Because the Alert LA County system uses geomapping, each telephone number and/or e-mail address can only be associated with one street address in the system.

Each telephone number and e-mail address registered at the website will be contacted only when the street address it is associated with is impacted by a disaster or emergency.

10 ESSENTIAL Emergency Supplies

At a minimum, your emergency supplies should include these 10 essential items.

- 1 Water for 3-10 days (1 gallon per person per day)
- 2 Food for 3-10 days (including pet food)
- 3 First Aid Kit and Instructions
- 4 Flashlights (and extra batteries)
- 5 Radio (and extra batteries)
- 6 Medications (prescription and non-prescription)
- 7 Cash and important documents (small bills and coins, birth certificates, tax returns, deeds, titles, insurance papers, medical cards)
- 8 Clothing and sturdy shoes
- 9 Tools (wrench, duct tape, fire extinguisher, sturdy gloves, whistle)
- 10 Sanitation and hygiene supplies



TIP

When purchasing a fire extinguisher the best type is ABC, which covers combustible, liquids and electrical fires. Be sure to check the expiration date on your extinguisher.

Be Prepared for Challenges After a Disaster

Crooks will try to take advantage so follow these tips from Consumer Affairs on what to look out for.

Fires, floods, earthquakes and other disasters are common in Southern California. It's important to be prepared for when these disasters occur. It's also important to prepare for the challenges that occur after a disaster.

Sadly, some people see disasters as a chance to take advantage of those in need.

Who can help? Who will try to cheat you? When preparing for life after the disaster, consider these top 10 tips from the Department of Consumer Affairs:

1. Report price gouging

If the Governor declares an area a disaster, it is a crime (price gouging) to increase prices of food, repairs, construction, emergency and medical supplies, and gasoline more than 10% in the disaster area. Stores can raise prices more than 10% after a disaster only if the increase is due to price increases from their suppliers. If a store breaks the law, save your receipts and contact Consumer Affairs at (800) 593-8222.

2. Beware of bogus charities

Beware of telemarketers, door-to-door salespeople, and junk e-mails asking for donations to bogus disaster charities. Many bogus charities use names that sound like the real ones. Don't be fooled. Give only to charities you know. Avoid people who will not give you their name, phone number, or written materials. Never give money to people sent to your home to pick up cash. Be also suspicious of out-of-state groups, especially if their only address is a P.O. Box. Contact the [Attorney General's Office Charity Registration](#) at (916) 445-2021 to find out if a charity is real.

3. Reject phony "disaster officials"

Crooks might show up after a disaster and claim to be from a government agency. They pressure you to pay for expensive, unneeded repairs. They may also claim to be brokers, and if you pay a "processing fee" they will get you a check from FEMA or other government agencies. Don't be fooled. Real disaster officials carry proper identification. If someone claims to be one, ask to see their ID. Call your local police department to report phony "government officials."

4. Real vs. phony insurance adjusters

Call your insurance company after a disaster. They will send an employee, called an adjuster, to find out the damage and loss to your home and process your claim.

Before your insurance company's adjuster reaches you, however, someone calling himself a public adjuster may contact you. These people do not work for your insurance company. They may falsely promise to get you more money than your insurance company's adjuster. They usually charge

a fee of 10% of the total you get from your insurance company. In many cases, you do not get more money and sometimes you end up with even less.

For more information, or to file a complaint, contact the [Department of Insurance](#) at (800) 927-4357.

5. Dealing with contractors and home repairs

Contractors in California must be licensed if they charge you \$500 or more for repairs. Contact the [Contractors State License Board](#) at (800) 321-2752 to find out if a contractor has a valid license, or if people have complained against them. After a disaster, do not be rushed or pushed into signing a contract for repairs. Before you choose a contractor, get several bids, and make sure all verbal promises are in the written contract, including materials to be used, costs, and the completion dates.

If the total cost for materials and labor is \$500 or more, the contractor can charge you a down payment of only \$1,000 or 10% of the total cost, whichever is lowest. Do not make the final payment until the contractor completes the work, pays his workers, and the city inspectors approve the work.

6. Avoid advance-fee loans

Following a disaster, you might need a quick loan to rebuild your home or business. Don't be tempted by offers of "guaranteed" loans that require costly advance fees in order to get them. If you use one of these companies, you may never get a loan or see your money again. Protect yourself. Deal only with licensed lenders. Following a disaster, you may be entitled to get a loan from the [U.S. Small Business Administration](#). For more information, call 800-488-5323.

7. Know your landlord and tenants' rights

If you rent a home or an apartment and your place is badly damaged in a disaster, you can move out right away. You do not have to give your landlord advance notice, and you have the right to get back your security deposit and last month's rent. Your landlord has to send you this money within three weeks after you move out. For help or information, contact Consumer Affairs at (800) 593-8222.

8. Use legitimate rental-listing companies

The Department of Real Estate must license companies that charge you in advance to find you a place to live. Contact the [Department of Real Estate](#) at (213) 620-2072 to check whether a company has a valid license, or find out if people have complained against them. Be aware that many companies charge for rental listings that are old or don't exist. The

County of
Los Angeles

Commuting, a little or a lot.

Save big —
Save up to \$940 a year.

Do you commute? Chances are
you can save a lot on taxes.

Bus. Light rail. Subway. Vanpool. However you ride, the Commuter Benefits Plan lets you pay for your eligible commuting costs through automatic, pre-tax payroll deductions. It's quick, convenient and you can even get your pass mailed directly to your home every month.

If you pay to ride on your way to work,
you can save. Don't miss out!

Control your deductions

No worrying about use it or lose it either - you control how much is deducted, and which months it will be deducted - use it for only the months you need it. Just cancel your order by the monthly deadline; then sign up again when you expect to return. You won't lose your eligibility or your login information.

Plan ahead

The deadline to order, change or cancel your elections for transit passes and vouchers is important. Remember that the deadline is the 10th of the month, two months prior to the transit effective month.

For example, to order or make changes
for December you must make your
elections or changes by October 10th.

Save every time
you commute.
Awesome.

Any questions? Ready to sign up?

Please call 1-800-342-8017 or visit www.myFBMC.com

FBWIN-COM-LA-C-AD (Aug 2011)

Evacuation

What you should know and practice for a safe and effective evacuation.

The ability to evacuate effectively can save lives. Some disasters will require individuals to leave the building quickly. People who plan and practice how they will get out of the building in an emergency are better prepared than those who do not have an exit strategy.

EMERGENCY EVACUATION ROUTE

NOTIFICATION:

- **Warning System:** When you hear an emergency alarm during working hours, prepare to engage in emergency procedures whether it is an evacuation, drop, cover and hold, or shelter-in-place activity.
- **Safest Path:** As you start to exit the building be on the lookout for an Emergency Response Team member who will inform you on which path is safest to use when exiting the building.
- **At a Moment's Notice:** Evacuation can be confusing and chaotic especially during a real emergency. When you hear an alarm you need to remain calm and prepare to exit the building at a moment's notice. If you are away from your desk during an evacuation you need to exit the building from your current location.
- **Closed doors:** Before exiting through any closed door, touch the door to check for heat and the presence of fire behind the door. If you feel heat, proceed to another exit if possible.
- **Stairwells:** Never block stairwell entrances — even temporarily. No obstructions should be left on steps or landings.
- **Outside of the building:** Once you get outside remain at least 10 feet away from the building walls and overhangs. Do not block driveways as fire and rescue personnel may need access to these areas.

ACCOUNTABILITY:

- **Roll Call:** In order to give rescue personnel an accurate account of individuals that were unable to evacuate, roll call will be taken at the evacuation site. Each division needs to assign one person and an alternate to be responsible for taking roll call and keeping the roster current.
- **The Evacuation Site:** The ability to be organized at the evacuation site is essential. A visual aid to assist staff in getting organized is a pre-made sign for each division to direct staff where to line up for roll call.
- **Visitors:** If you are conducting a meeting that includes visitors, bring the sign-in sheet to the evacuation site. Ask your visitors to follow you when evacuating to help ensure their safety.

*Source: U.S. Department of Labor
Occupational Safety and Health Administration*

EXITING THE BUILDING:

- **Do not use the Elevator:** If the building's integrity is threatened there is a good chance the elevator may stop working while you're in it.
- **Remain Cool, Calm and Collected:** In an emergency situation it is hard not to panic. When most people panic, it interferes with their logic and reasoning. For best results, try to remain as calm as possible in order to avoid additional stress to an already dangerous situation.
- **Don't run:** It's best to move quickly and carefully. If you run you may fall and obstruct the flow of traffic causing others to either stop or step over you.

AFTER A DISASTER

continued from page 8

company must give you a written contract. Read and understand the contract before you sign it.

9. Use licensed moving companies

Moving companies must be licensed by the California Public Utilities Commission. Before you hire a moving company, contact the [PUC](#) at (800) 366-4782 to check whether the company has a valid license, or if people have complained against them.

If you have a question or a complaint about any consumer issue, contact the Department of Consumer Affairs at (800) 593-8222. For more information, visit our website at dca.lacounty.gov.

Los Angeles County
Sheriff's Department
ANNUAL



FUN IN THE SUN
CHILI COOK★OFF



Contact: 661-294-6309

Tabitha Youngstrom:

tjyoungs@lasd.org

Sgt. Anthony Gunn:

algunn@lasd.org

Sgt. Gerri McCorkle:

glmccork@lasd.org

ENTRY

\$ 5.00

Children 7-14

\$3.00

INCLUDES

**1 CHILI
 CARD**

**Children 6 & under
 FREE**

Time: 11:00am ~ 4:00pm

Date: 10/01/11

- CHILI BOOTHS
- GAMES
- VENDORS
- FOOD
- 50/50 DRAWING
- FUN FOR THE FAMILY
- KID ZONE
- LIVE MUSIC

Additional Fun In the Sun Chili Cook-off "chili cards" will be sold the day of the event for \$5 each, entitling tasting of the various event entries.

The Jack Bones Equestrian Center is accessible via the Parker Road exit off the northbound Interstate 5 to Castaic Road south. Continue 2 miles to Tapia Canyon Road east, and follow the signs to the event.

Additional sponsorships and vendors for the event are welcome, and are encouraged to contact Tabitha Youngstrom at 661-294-6309, or via email at

ChiliCookOff@lasd.org



Special Olympics

Benefiting Santa Clarita
 Special Olympics

**Jack Bones Equestrian Center
 26983 Tapia Canyon Road
 Castaic, CA 91384**

Retirees

Congratulations to the following employees who are joining the ranks of the retired after their service to the residents of Los Angeles County:

50+ Years

SHERIFF

Gladys M. Toguchi

45+ Years

REGISTRAR-RECORDER/COUNTY CLERK

Nancy L. Page

40+ Years

CHILD SUPPORT SERVICES: Christine Evangelista
INTERNAL SERVICES: James E. Hall
MENTAL HEALTH: J A. Sanchez
PUBLIC SOCIAL SERVICES: Alma M. Malone, Carolyn N. Thomas

30+ Years

ASSESSOR: Michael Hayes
CHILD SUPPORT SERVICES: Wanda Grant
CHILDREN & FAMILY SERVICES: Verona Davis, Jesse Hernandez, Maria Perez
FIRE: Jaime Aceves, Tom H. Brooks, Anita L. Brown, Carlos M. Muzquiz
INTERNAL SERVICES: Virginia D. Del Rosario
MENTAL HEALTH: Deborah A. Greer, Doris Soghor
PROBATION: Oscar Beasley, Larry J. Green, Larry Pye
PUBLIC HEALTH: Gwat Yin J. Chan, Carolyn Weinrieb
PUBLIC SOCIAL SERVICES: Christina Davis, Sonia V. Del Valle, Rhonda F. Jones, Socorro B. Kinsey, Bayani Llanes, Robert Murillo
PUBLIC WORKS: Leone G. Markham
SUPERIOR COURT: Edward Dill, Dinah M. Ferrer, David Galvan, Dale E. Jackson, Pamela K. Troupe

25+ Years

ASSESSOR: Minh T. Ha
COMMUNITY & SENIOR SERVICES: Pauline L. Martinez
DISTRICT ATTORNEY: Larry D. Walls
FIRE: Tal A. Lagache, Thomas E. Quick, Stephen S. Troeger, David W. Wasmund
INTERNAL SERVICES: Thomas W. Paige
MENTAL HEALTH: Slettie Jones, Charles E. Travis
PUBLIC HEALTH: Josephine Hardwell
PUBLIC SOCIAL SERVICES: Cylinda King, Lily Ngo, Corine G. Urquidi
REGISTRAR-RECORDER/COUNTY CLERK: Dianna Intchauspe
SHERIFF: Donald L. Dutton

WeTip
WELFARE FRAUD
1 (800) 87-FRAUD

All About Us



Employees of the County of Los Angeles

LA COUNTY STARS!*

April 2011



**Service Excellence and
Organizational
Effectiveness:
Executive Office of the
Board of Supervisors'
Assessment Appeals
Online Filing Team**



Team Members:

*Sonia Alvarado
Kathy Bones
Tiffany Darden
Norwin Philip Estepa
Ki Kim
Sylvia Martinez
Jaymie Nguyen
Khanh Nguyen*

*Cheryl Noland
Erlinda Reyes
Mauricio Rodriguez
Ben Tong
Andrew Tran
Philip Valencia
John Wei
Rony Wirtz
Celia Zavala*



LA COUNTY STARS! serves to recognize employee performance reflective of the County's mission statement and values. Under **LA COUNTY STARS!**, Board staff, management and non-management employees, individuals, and teams may be recognized. Board Chiefs of Staff, Deputy Chief Executive Officers, Department Heads, and Chief Deputies are not eligible to be nominated.

For more information, please contact the Department of Human Resources at (213) 893-7810 or visit the Website at <http://stars.lacounty.gov/>.



June 2011

**Service Excellence and Organizational Effectiveness:
Probation's
Adult Field Services Realignment Team**



Team Members:

*John Baima * Diana Cunningham * Lynne Duke * Tom Jeanneret * Ed Johnson *
Dave Leone * Frank McCormick * Kathy New * Randall Pineda * Robin Pollack * Richard Stickney*



**Service Excellence
and Organizational
Effectiveness:
Child Support
Services'
CSSD Call Center
Financial
Institution Data
Match Project**

Team Members:

*Marlene Acevedo-Chavez
Elsa Aguilar
Maria Aguirre
Sherri Arnold
Jeanette Azcue
Emmy Car
Nayelis Cardenas*

*Linda Carmona
Christina Chavez
Jessica Diaz
Rosita Felix
Rocio Garcia
Angela Gonzalez
Candice Harrington
Cheryl Jimenez*

*Nelli Karapetian
Kimberly Knowlton
Lydia Martinez
Keisha Meighan
Esperance Nally
Jeffrey Naranjo
Adriana Payan
Mireya Perez*

*Olga Quintero
Jennifer Ramirez
Chen-Cheng Thong
Claudia Tobar
Emy Tzimoulis
Sophia L. Woodard
Catherine Wright*

July 2011



**Service Excellence and
Organizational Effectiveness:
Mental Health's
Wendi Sellers**



August 2011

**Service Excellence and
Organizational
Effectiveness:
Auditor-Controller's
City of Bell
Audit Team**



Team Members:

*Darcy Angus
Robert G. Campbell
William W. Evans
Jameka M. Johnson
Spencer Jones*

*Young S. Kwon
Jennifer K. Larson
Zoran Penich, Jr.
James L. Schneiderman
Meg T. Zayasu*

*No winners for the months of February, March and May

Share It

September 11 County Day at the Fair



Mark your calendars! Sunday, September 11, is the 7th annual Los Angeles County Day at the County Fair in Pomona.

Activities will include:

- Noon parade featuring vehicles and employees in honor of the County's first responders and the 10th anniversary of the 911 terrorist attack.
- All-day Expo with informational booths staffed by departments. The Fairgrounds open at 10 a.m.

Discount tickets are available at \$5 each and are good only on September 11.

This is a terrific bargain as normal admission on Sunday is between \$12-17 if over five years of age. In addition on that date only, active and retired military, reserves, police, fire and paramedics, with ID, along with one guest, can attend the Fair for \$1 each. Proceeds from the \$1 admissions will be donated to USA Cares.

The admission discount coupon is available at the County Public Information Office in Room 358 at the Hall of Administration or by calling (213) 974-1311. Electronic coupons are available on the County website at www.lacounty.gov. Employees may use as many coupons as they want to invite family members and friends. Please make the coupons available to anyone you think might like to come. We would love to have a huge turnout.

PURE RASCAL **PURE FUN**

L.A. COUNTY FAIR
Sept. 3 - Oct. 2, 2011
lacountyfair.com

L.A. COUNTY DAY AT THE FAIR
Exclusive \$5 offer for L.A. County employees, families and friends
Just \$1 for military, law enforcement and emergency response teams (*details on back)

\$5 Fair admission on L.A. County Day
Valid Sunday, Sept. 11
before 5 p.m. only

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***WEEKEND FOR HEROES**
Saturday, Sept. 10 and Sunday, Sept. 11: active and retired military, reserves, police, fire and paramedics, with ID, along with one guest, can attend the Fair for \$1 each; proceeds from the \$1 admissions will be donated to USA Cares.

Pure. Entertainment.

SHARK ENCOUNTER
Come face-to-face with some of the most fearsome creatures on the planet.

FAIRVIEW FARMS
Where else can you learn to be a cowboy, milk a goat, shear a sheep, see the birth of a baby animal and visit an incredible urban farm? It's the best farm you'll ever see.

JURASSIC PLANET
Giant prehistoric creatures lurk behind every corner - a dinosaur spectacular.

OUR BODY: LIVE HEALTHY
Offers a fascinating look at the mysteries of human anatomy with 50 preserved bodies and organs. (Additional fee; ages 12 & younger must be accompanied by an adult.)

Presented by **TOYOTA**
Acts & Attractions begin at 7:30 p.m.
and are subject to change without notice.
Tickets available at Ticketmaster locations, ticketmaster.com and FanPlex credentials office (213) 965-4070. Fair admission is not included in the price of concert tickets.

Date	Event
Sat, Sept. 3	The Ohio Players
Sun, Sept. 4	Glenn Tipton
Mon, Sept. 5	The Beach Boys
Tues, Sept. 6	Monster Truck Madness
Fri, Sept. 9	Ed Viger
Sat, Sept. 10	OneRepublic
Sun, Sept. 11	Xosha Muzik The Tour starring Big & Rich and Gretchen Wilson with special guest Caedon Troy
Fri, Sept. 16	WAR
Sat, Sept. 17	Wanda Covino
Sun, Sept. 18	MADONNA USA! Festa
Thurs, Sept. 22	Devo Brothers
Fri, Sept. 23	Tower of Power
Sat, Sept. 24	Michael McDonald & Bob Scarpino
Sun, Sept. 25	RED Speedwagon & Styx
Thurs, Sept. 29	Donna Summer
Fri, Sept. 30	Jeffrey Star's Live Response
Sat, Oct. 1	Alvin Ailey American Dance Theater
Sun, Oct. 2	Earth, Wind & Fire

Join us for a fun day at the Fair. Drop by Building 4 to visit the County booth. This year, our exhibit features the County's numerous museums as affordable, local destinations. As in years past, departments will have the opportunity to promote their programs within our regular exhibit and are encouraged to allow their employees to assist in staffing the booth during the four weeks that the County Fair is open from September 3 to October 2.